



4 TOWERS TMO

NEW LIGHTING

On estate grounds

Included in this issue

New Handrail on Metchley House

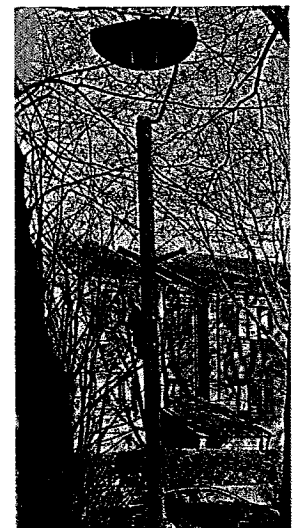
Cleaning Service

Covid 19 Update

The TMO provides new lighting for the estate grounds!

Many residents may have noticed that the wooded path leading out of the estate between Kendal Tower and Metchley House becomes extremely dark at night (see above illustration). The TMO takes community safety very seriously and are constantly looking for ways to improve the grounds surrounding our blocks. A number of residents have asked us to illuminate this area of the estate.

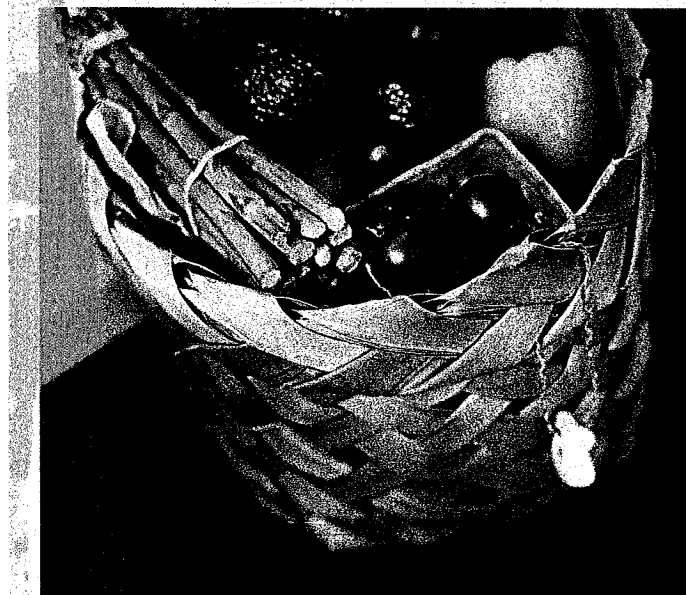
We are delighted to report that, following lengthy discussions with officers from Birmingham City Council's Highways Department, these improvement works will be starting shortly! Additionally, there are now also plans to fit additional lighting around the estate and upgrade outdated lampposts (like the one shown to the right) to newer, brighter LED lights. We hope that these enhancement works should help ensure that residents remain safe and happy whilst walking around the estate grounds after dark.





NEW HANDRAIL ON METCHLEY HOUSE FOOTPATH

As you may have seen, the TMO has recently fitted a handrail on the sloped pathway between Kendal Tower and Metchley House. Many residents have previously noticed that this stretch of pathway can sometimes become slippery during the winter months and can be difficult to walk up due to its steepness. We hope that the new handrail will offer extra support, especially for those residents who may struggle with mobility.



SUPPORTING RESIDENTS

Supporting Residents During the COVID 19 Crisis.

As a lot of residents will be aware, we have been calling many of our elderly and most vulnerable residents to make sure that they are managing to stay safe and well during the COVID 19 pandemic. The response from those individuals whom we have been in contact with has been overwhelmingly positive. Whilst we are pleased to report that residents are largely managing well, we have been able to help some residents with a variety of issues. For instance, in cases where people may have struggled to leave their properties and purchase food, we have arranged for food parcels to be delivered to their properties on a weekly basis. We have also been able to help signpost residents to other services should they need them (for example, organisations specialising in children's services and mental health).

If you would like to receive safe and well calls from the TMO office, please feel free to get in touch and we will make arrangements to call you on a regular basis. We also invite you to use our Coronavirus Support Sheet which we delivered to all residents at the start of lockdown. If you would like us to repost a copy of the support sheet, please contact the TMO office. Alternatively, you can access the support sheet and further information on the 4 Towers TMO website.



CLEANING SERVICE

7 Day Cleaning Service for Our Residents.

Ensuring that communal areas remain safe and clean has always been one of our top priorities. However, now more than ever it is important to ensure that communal facilities, particularly contact points such as lift buttons and door handles, are cleaned on a regular basis. There are over 260 high rise blocks across Birmingham City Council, we believe our 4 blocks are the only ones to receive 7 days a week cleaning during COVID. We like to think this demonstrates the value that 4 Towers TMO attaches to the safety of our community.

In addition to weekday cleaning we introduced cleaning twice on Saturday and twice on Sunday, at the very outset of COVID 19, in order to ensure that frequently touched surfaces are cleaned every day of the week. This will help ensure that the risk of spreading infection is as low as possible. We would like to thank our cleaning team for their hard work and dedication during this particularly challenging time and our residents for their cooperation during COVID 19.

FIX MY STREET

A new smartphone app has been developed by Birmingham City Council which allows tenants to report damage to the local area such as graffiti, fly tipping, broken paving slabs or damaged street lighting. The report will then be sent straight through to the relevant team and you will receive an acknowledgement. It also allows residents to chase up any issues if necessary.

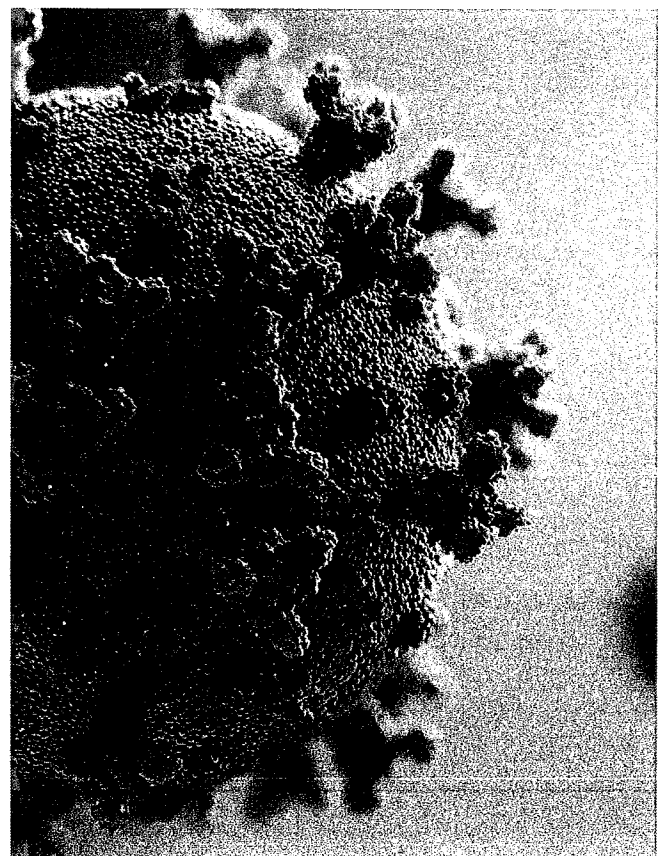
Residents are still welcome to report issues to communal grounds around the estate in the usual way (by phoning either our office or Birmingham City Council directly) if this is more convenient.

COVID 19 UPDATE

Government guidance regarding the COVID 19 pandemic is constantly changing and we invite you to keep up to date with the latest developments. The following link will take you to the government website where the latest changes are outlined (you can also find a button which will take you to this link on our website).

Link below:

<https://www.gov.uk/coronavirus>



MEET YOUR BOARD



Minesh Pattni
TMO - Chairman

- Elizabeth Moroney**
- Brian Winks**
- Kavan Hawker**
- Janice Frost**
- Georgina Hanna**
- Cheryl Sewell**
- Kaash Choudhry**
- Russel Thomas**

All of our board members operate on a voluntary basis. We would like to thank you all involved for their invaluable support to the TMO and the service they provide to the wider community.

4 Towers TMO, Working for you!

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ESTATE IMPROVEMENT WORKS

Your Opinion Matters!

We are constantly thinking of ways to improve communal areas and the grounds surrounding the 4 Towers Estate and are open to suggestions for potential improvements. For instance, some residents have recently suggested that we could improve the gardens and green spaces around the blocks.

However, before undertaking major projects, we think it is important to consult residents in order to

determine what aspects people would most like to improve. For example, residents recently suggested that we fit bollards to stop people parking on the grass verge outside of Kendal Tower. We consulted the residents of Kendal Tower who voted to go ahead with the proposal. If you have any suggestions of improvement works which we could undertake around the 4 Towers estate, please write your ideas in the box below and return to the TMO office. Alternatively, you are welcome to email your thoughts to info@4towerstmo.co.uk. We look forward to hearing your suggestions!

please write your suggestion here

OPENING HOURS

Monday to Thursday - 9am - 4.30pm
Friday - 9am - 2pm
Weekends - Closed

CONTACT DETAILS

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